Troubleshooting

Set up

- [Moodle Assignment or Turnitin (Feedback Studio)?](#)
- [How do I set up Turnitin (Feedback Studio) for drafts, separate from the final submission?](#)
- [Originality reports: before and after a due date](#) - *what is the difference?*
- [Can I change Turnitin (Feedback Studio) settings to allow late submissions?](#)
- [What happens if I delete a Turnitin (Feedback Studio) activity in Moodle?](#)
- [How do I change the due date of a Turnitin (Feedback Studio) assignment?](#)
- [What file formats will Turnitin (Feedback Studio) accept?](#)
- [Will Turnitin (Feedback Studio) accept image files?](#)

Submissions

- [How does Turnitin (Feedback Studio) handle quotes?](#)
- [Can students minimise the file size for submission?](#)
- [How do I submit an assignment on behalf of a student?](#)
- [I get a duplicate copy of a Turnitin (Feedback Studio) assignment notice. How do I fix this?](#)
- [Why does the Turnitin (Feedback Studio) submission box take so long to load?](#)
- [How can I check students' activities on a Moodle course?](#)
- [Why won't a student's renamed assignment submission display the new title?](#)
- [How do I check when students submitted their work?](#)
- [If students resubmit an assignment will it be a 100% match?](#)
- [What if students submit the same paper to different Turnitin (Feedback Studio) assessment areas?](#)
- [I get a blank page when I click on the submission inbox](#)
- [Can I bulk upload student submissions to Turnitin (Feedback Studio)?](#)
- [Supporting student Turnitin (Feedback Studio) submissions check list](#)

Admin / Marking

- [How do I add myself as a Turnitin (Feedback Studio) Tutor?](#)
- [Why can't I mark or add comments to the assignments?](#)
- [Why do I get an error when I bulk download Turnitin (Feedback Studio) assignments in Moodle?](#)
- [Why do grades I enter in GradeMark not appear in the Submission inbox?](#)

- [Changing class end date / Expire or extend a class](#)

Other

- [How do I log into Turnitin (Feedback Studio) website?](#)
- [How can I change the owner of a Turnitin (Feedback Studio) activity?](#)
- [How do I delete paper submissions from Turnitin (Feedback Studio) database?](#)
- [How do I delete / restore a Turnitin class in Turnitin (Feedback Studio)?](#)
- [How do I bulk download Turnitin (Feedback Studio) assignments / grademarked papers](#)?
- [How do I backup Turnitin (Feedback Studio) assignments?](#)

Further Support

Additional support is on hand should you require help. Contact the Digital Learning Support team at dlsupport@arts.ac.uk